

Relay NC Customer Profile

For more information: www.relaync.com/profile



The Customer Profile form allows those who access relay through a toll-free number to submit your preferences. You will have the flexibility of updating your preferences as needed. Your information is confidential and secure. When completed, please return to:

Relay NC Customer Service
P.O. Box 29230 – KSOPHR0312-3A
Shawnee Mission, KS 66201-9230
or fax to **877-877-3291**

If you have questions or need assistance, contact Relay NC Customer Service:

Phone: **800-676-3777** (Voice/TTY)
800-676-4290 (Español)
877-787-1989 (Speech-disabled)
866-931-9027 (Voice Carry-Over)
Email: **Sprint.TRSCustServ@sprint.com**

Your Personal Information:

Last Name	<input type="text"/>		
First Name	<input type="text"/>	Middle Initial	<input type="text"/>
Area Code & Phone Number	<input type="text"/>	<input type="text"/>	Ext. Number <input type="text"/>
Street Address (No P.O. Box)	<input type="text"/>		
City	<input type="text"/>	State	<input type="text"/>
		Zip	<input type="text"/>
Email	<input type="text"/>		

Frequently Dialed Numbers (Speed Dial for Non-Emergency Calls):

Note: Limit 30 characters per name

	Name	Area Code & Phone Number
1	<input type="text"/>	<input type="text"/>
2	<input type="text"/>	<input type="text"/>
3	<input type="text"/>	<input type="text"/>
4	<input type="text"/>	<input type="text"/>
5	<input type="text"/>	<input type="text"/>
6	<input type="text"/>	<input type="text"/>
7	<input type="text"/>	<input type="text"/>

Relay NC Customer Profile

Emergency Numbers (Speed Dial for Emergency Calls Only):

Note: Limit 30 characters per name

	Name	Area Code & Phone Number
1	<input type="text"/>	<input type="text"/>
2	<input type="text"/>	<input type="text"/>
3	<input type="text"/>	<input type="text"/>
4	<input type="text"/>	<input type="text"/>
5	<input type="text"/>	<input type="text"/>

If you need to add more information, go to the **Additional Information** section on page 4.

Your Preferences:

Gender Preference Female Male No Preference

Answer Type TTY ASCII 300 Baud Voice Carry-Over Speech-to-Speech
 Voice ASCII 1200 Baud Hearing Carry-Over Deafblind TTY
 Turbo Code ASCII 2400 Baud 2-Line VCO Deafblind ASCII

Language English Spanish

Announce Relay No Long Hold Times No
Explain Relay No Caller ID No
Background Noises No Type Slow No
Tone of Voice No Abbreviation No
Type Recordings No Typing Correction No

Your Carrier of Choice:

Local Toll Sprint AT&T Verizon Other:
In-State LD Sprint AT&T Verizon Other:
State-to-State LD Sprint AT&T Verizon Other:
International Calls Sprint AT&T Verizon Other:

Relay NC Customer Profile

Preferred Billing Options:

Select one

- | | | | |
|---|--|---|---|
| <input type="checkbox"/> Collect | <input type="checkbox"/> Paid by Inbound | <input type="checkbox"/> Third Party | <input type="checkbox"/> Third Party - In State |
| <input type="checkbox"/> Other Long-Distance Calling Card | <input type="checkbox"/> FON Card | <input type="checkbox"/> LEC Calling Card | <input type="checkbox"/> LEC Card - In State |

Outdial Restrictions:

Select one

- | | | | |
|---|--|--|--|
| <input type="checkbox"/> No Long-Distance Calls | <input type="checkbox"/> No 800 Number | <input type="checkbox"/> No Marine Calls | <input type="checkbox"/> No Operator Assistance |
| <input type="checkbox"/> No International Calls | <input type="checkbox"/> No 900 Number | <input type="checkbox"/> No 976 Number | <input type="checkbox"/> No Directory Assistance |

Block Outgoing Calls:

Note: Limit 30 characters per name

	Name	Area Code & Phone Number
1	<input type="text"/>	<input type="text"/>
2	<input type="text"/>	<input type="text"/>
3	<input type="text"/>	<input type="text"/>
4	<input type="text"/>	<input type="text"/>
5	<input type="text"/>	<input type="text"/>

If you need to add more information, go to the **Additional Information** section on page 4.

Your Notes:

Note: Limit 60 characters per note

1	<input type="text"/>
2	<input type="text"/>
3	<input type="text"/>
4	<input type="text"/>
5	<input type="text"/>

If you need to add more information, go to the **Additional Information** section on page 4.

Relay NC Customer Profile

Important Information for Speech-to-Speech:

Relay NC Service offers a unique Customer Profile specifically designated for Speech-to-Speech (STS) users. With Relay NC's system, persons calling STS users who have difficulty sharing telephone numbers can be automatically connected to the STS user at the STS user's registered locations.

Go to www.relaync.com/sts. Then click the "Form: Customer Profile" icon (on the left side) to download the STS Customer Profile form.

Additional Information: *Note: Limit 30 characters per name or 60 characters per note*

Non-Emergency Speed Dial Emergency Speed Dial Block Outgoing Call Note
Name/Phone # or Note

Non-Emergency Speed Dial Emergency Speed Dial Block Outgoing Call Note
Name/Phone # or Note

Non-Emergency Speed Dial Emergency Speed Dial Block Outgoing Call Note
Name/Phone # or Note

Non-Emergency Speed Dial Emergency Speed Dial Block Outgoing Call Note
Name/Phone # or Note

Non-Emergency Speed Dial Emergency Speed Dial Block Outgoing Call Note
Name/Phone # or Note

Security Question: **We do not share your information with other parties.*

What is your favorite food? Answer:

When completed, please return to: **Relay NC Customer Service**
P.O. Box 29230 – KSOPHR0312-3A
Shawnee Mission, KS 66201-9230
or fax to **877-877-3291**

If you have questions or need assistance, contact Relay NC Customer Service:

Phone: **800-676-3777** (Voice/TTY)
800-676-4290 (Español)
877-787-1989 (Speech-disabled)
866-931-9027 (Voice Carry-Over)
Email: **Sprint.TRSCustServ@sprint.com**